



TERMS AND CONDITIONS:

Deposit & Payment Terms:

1. A 50% non-refundable booking fee is required to secure your party reservation. This will be deducted from your final invoice.
2. Bookings are only confirmed once the signed Terms & Conditions form and proof of payment are received.
(Email: weddings@mentorskraal.co.za)
3. The remaining balance is due 7 days prior to your party.
4. Final confirmation of the number of children and any catering orders is required no later than 7 days before the event.
5. A R200 breakage deposit is required for possible damages. This will be refunded in the first week of the following month.

General Terms:

1. The venue is available for a maximum of 3 hours per party, with 1 hour setup time allowed before.
 2. Takedown and décor removal (including by external suppliers) must be completed within the 3-hour timeslot.
 - 2.1. **Exception:** For Saturday afternoon parties, décor collection may be arranged for Monday morning.
 3. A maximum of 20 kids (ages 0–8) is allowed per party.
 4. Clients agree to arrive and vacate within the agreed time slots.
 5. No additional platters or drinks may be ordered on the day of the party.
 6. No outside food or beverages may be brought in for adults.
 - 6.1. **Exceptions:** Kids' party packs, juice bottles, and birthday cake.
 7. All adult food and drinks must be ordered through Mentors Skuur.
 8. Fridge space is limited. We may not be able to refrigerate very large cakes.
 9. Mentors Skuur and its staff are not responsible for children's supervision. Parents/guardians must monitor their children at all times.
 10. Adults are responsible for ensuring that children do not damage or misuse any property, toys, or equipment. Intentional damage will be charged for.
 11. We are not responsible for loss or theft of any personal belongings or gifts inside or outside the venue.
 12. The venue is located in a secure, gated estate.
 13. Solar power with generator backup ensures uninterrupted fun!
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